



OneLPG

User Conference 2026

AGENDA

18–19 NOVEMBER

THE FIRE SERVICE COLLEGE



11:15	Registration, tea/coffee & networking. The Market Stalls are open! Explore our full solutions range. Talk to the experts (The Immersive Skills Lab)
11:45	Welcome, acquisitions update, major wins, AI strategy outlook, today's programme, celebrating XVR's 25th anniversary & the XVR film premiere
12:15	Humberside Fire & Rescue customer case study: streamlining training, compliance, resources and workforce planning with XVR, pdrPro, learnPro and FireWatch. With Q&A/discussion
12:45	Buffet lunch (Four Shires Building, The Edinburgh Suite)
13:45	Surrey Fire & Rescue customer case study: transforming FRS operations with integrated resource management and a unified Prevention & Protection platform. With Q&A/discussion (The Immersive Skills Lab)
14:15	Tea/coffee break – grab and go to your breakout
14:15–17:00	Product breakout sessions (Various breakout rooms – see breakout tracks programme)
17:00	Preview of this evening. Main stage programme closes. The Market Stalls are open! (The Immersive Skills Lab)

18:35 Coach transfer leaves Cotswolds Hotel & Spa for The Fire Service College

19:00 Pre-dinner drinks reception
(The London Bar)

19:45 Three-course dinner & Customer Awards
(Main Restaurant)

22:15 After-dinner drinks and socialising
(Restaurant Bar & London Bar)

23:30 Bars & evening event close

23:45 Coach transfer from The Fire Service College to Cotswolds Hotel & Spa

08:30–09:10	Arrival, tea/coffee & networking. The Market Stalls are open! Explore our full solutions range. Talk to the experts (The Immersive Skills Lab)
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09:10	Welcome and today's programme
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09:15–11:00	Product breakout sessions (Various breakout rooms – see breakout tracks programme)
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11:00	Tea/coffee break. The Market stalls are open! (The Immersive Skills Lab)
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11:30	Customer case study – TBC. With Q&A/discussion
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12:00	Closing remarks and goodie bags
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Day 1 · Breakout tracks

18 NOVEMBER · SESSIONS 1–3

TRACK	ROOM	SESSION 1 · 14:15–15:10	SESSION 2 · 15:20–16:15	SESSION 3 · 16:25–17:00
XVR	The Theatre	XVR 10: updates, roadmap highlights & what's coming in 10.4	RiVR & XVR future vision – stronger together!	New LMS integration & more. Customer focus group: vote on top 3 new scenarios that would add most value
FireWatch	TR11	Customer news, updates, roadmap, AI & intro to Ignis	Feature deep dive: Performance Management & HR enhancements	Data Intelligence platform, entities, dashboards, Power BI
Prevent + Protect	TR12	Customer news, updates, roadmap & AI	Feature deep dive: Fire Safety England, auto notifications, external questionnaires, HFSV scoring	Batch processing features – job cancel/reassign, SMS targeting, opt-out/consent controls
learnPro	TR10	Updates, roadmap, 3D e-learning scenarios & AI	Getting more from learnPro – pro tips, tricks & upskilling	Explore learnPro integrations with FireWatch, pdrPro, XVR, Redkite
pdrPro	TR9	Updates, roadmap, intro to Ignis & integrations (FireWatch/Ignis)	Feature deep dive: New UI, Dashboards, Ops, Support, Control, Theme/Panels & Appraisals, incl. Permissions/Auto Reschedule	CMS & Skill Requals, incl. Reasonable Adjustments/ Outlook Calendars
Redkite	TR5	Launch of Total Training Solution, incl. e-learning & auto updates to training records. Plus TCMS v5, upgrade progress & roadmap	Feature deep dive: EMS (PPE/Defects/Barcodes) & Incident Command/ Exposure/CPD log	New /features tour: EMS v5, TCMS v5 & Event Log deep dive
RiVR	TR2	Updates and RiVR & XVR future vision – stronger together!	RiVR Link VR Capture Kit Workshop – get hands-on training and upskill your team	Future Scenario Priorities. Customer focus group: vote on top 3 scenarios that would add most value

TRACK	ROOM	SESSION 4 · 09:15–10:10	SESSION 5 · 10:20–11:00
XVR	Comms Lab	XVR 10: Workshop. New features	XVR 10: Workshop. Tools & interactions
XVR	TR1	XVR 10: Workshop. New features	XVR 10: Workshop. Templates & tips
FireWatch	TR11	Roadmap, enhancements to command hrs recording & integrations with pdrPro and learnPro	Open forum & FRS priorities
Prevent + Protect	TR12	Roadmap discussion – extended offline working, new app features & flexible mapping options	Open forum & FRS priorities – incl. upcoming NFCC/legislation changes
learnPro	TR10	Day 1 repeat: Updates, roadmap, 3D e-learning scenarios & AI	learnPro V7 highlights & Q&A
pdrPro	TR9	Day 1 repeat: Updates, roadmap, intro to Ignis & integrations (FireWatch/Ignis)	Deep dive on Apprenticeships, incl. adding learnPro evidence
Redkite	TR5	Day 1 repeat: Launch of Total Training Solution, incl. e-learning & auto updates to training records. Plus TCMS v5, upgrade progress & roadmap	Glasgow Prestwick customer case study
RiVR	TR2	Day 1 repeat: RiVR Link VR Capture Kit Workshop – get hands-on training and upskill your team	RiVR Crime Scene & Fire Investigation VR workshop. Get hands-on with CSI & FI

THE THEATRE (Day 1)

XVR

COMMS LAB / TR1 (Day 2)

XVR workshops

TR2

RiVR

TR5

Redkite

TR9

pdrPro

TR10

learnPro

TR11

FireWatch

TR12

Prevent + Protect

Use pages 6–7 for the full breakout overview by day.