LearnPro GROUP

OneLPG

User Conference 2026

AGENDA

18–19 NOVEMBER

THE FIRE SERVICE COLLEGE

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Day 1 · Main programme

18 NOVEMBER · THE FIRE SERVICE COLLEGE

10:45	Registration, tea/coffee & networking. The Market Stalls are open! Explore our full solutions range. Talk to the experts (The Immersive Skills Lab)
11:45	Welcome, acquisitions update, major wins, AI strategy outlook, today's programme, celebrating XVR's 25th anniversary & the XVR film premiere
12:15	Surrey Fire & Rescue customer case study: transforming FRS operations with integrated resource management and a unified Prevention & Protection platform. With Q&A/discussion. (The Immersive Skills Lab)
12:45	Buffet lunch (Four Shires Building, The Edinburgh Bar)
13:45	West Midlands Fire & Rescue customer case study: using high-rise incident scenarios in XVR to transform firefighter training. With Q&A/discussion (The Immersive Skills Lab)
14:15	Tea/coffee break – grab and go to your breakout
14:15–17:00	Product breakout sessions (Various breakout rooms – see breakout tracks programme)
17:00	Preview of this evening. Main stage programme closes. The Market Stalls are open until 17:30! (The Immersive Skills Lab)

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Day 1 · Evening programme

18 NOVEMBER · DINNER & CUSTOMER AWARDS

18:35	Coach transfer leaves Cotswolds Hotel for The Fire Service College
19:00	Pre-dinner drinks reception (The London Bar)
19:45	Three-course formal dinner & Customer Awards (after the meal) (Connections Restaurant)
22:15	After-dinner drinks and socialising (The London Bar)
23:30	Bars & evening event close
23:45	Coach transfer from The Fire Service College to Cotswolds Hotel

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Day 2 · Main programme

19 NOVEMBER · THE FIRE SERVICE COLLEGE

08:30–09:10	Arrival, tea/coffee & networking. The Market Stalls are open! Explore our full solutions range. Talk to the experts (The Immersive Skills Lab)
09:10	Welcome and today's programme
09:15–11:00	Product breakout sessions (Various breakout rooms – see breakout tracks programme)
11:00	Tea/coffee break. The Market stalls are open! (The Immersive Skills Lab)
11:30	Interactive event feedback with Menti
11:45	Closing remarks and goodie bags
12:00	Event closes

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Day 1 · Breakout tracks

18 NOVEMBER · SESSIONS 1–3

TRACK	ROOM	SESSION 1 · 14:15–15:10	SESSION 2 · 15:20–16:15	SESSION 3 · 16:25–17:00
XVR	The Theatre	XVR & RiVR future vision - launch of our expanded immersive learning suite!	XVR 10: updates, roadmap highlights & what's coming in 10.4	Explore XVR Expo and our new LMS integration. Vote on your top 3 scenarios to enhance our suite of immersive learning solutions
FireWatch	TR11	Customer news, updates, roadmap, AI & intro to Ignis	Feature deep dive: Performance Management & HR enhancements	Data Intelligence platform, entities, dashboards, Power BI
Prevent + Protect	TR12	Customer news, updates, roadmap & AI	Feature deep dive: Fire Safety England, auto notifications, external questionnaires, HFSV scoring	Feature deep dive: Batch processing – job cancel/ reassign, SMS targeting, opt-out/consent controls
learnPro	TR10	Updates, roadmap, 3D e-learning scenarios & AI	Getting more from learnPro – pro tips, tricks & upskilling	Explore learnPro integrations with FireWatch, pdrPro, XVR, Redkite
pdrPro	TR9	Updates, roadmap, intro to Ignis & integrations (FireWatch/Ignis)	Feature deep dive: New UI, Dashboards, Ops, Support, Control, Theme/Panels & Appraisals, incl. Permissions/Auto Reschedule	CMS & Skill Requals, incl. Reasonable Adjustments/ Outlook Calendars
Redkite	TR5	Launch of Total Training Solution, incl. e-learning & auto updates to training records.. Plus TCMS v5, upgrade progress & roadmap	Feature deep dive: EMS (PPE/Defects/Barcodes) & Incident Command/ Exposure/CPD log	New/features tour: EMS v5, TCMS v5 & Event Log deep dive
RiVR	TR2/ The Theatre	XVR & RiVR future vision - launch of our expanded immersive learning suite! (**The Theatre**)	An introduction to RiVR Link's learning technology. An opportunity to try our immersive, synchronised classroom learning experience (**TR2**)	Ready-to-go immersive protocol training workshop – get hands on with CSI & FI. Vote on your top 3 scenarios to enhance our range of prebuilt solutions (**TR2**)

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Day 2 · Breakout tracks

19 NOVEMBER · SESSIONS 4–5

TRACK	ROOM	SESSION 4 · 09:15–10:10	SESSION 5 · 10:20–11:00
XVR	Comms Lab	XVR OnScene 10: Workshop: Fire Front - New features (Runs concurrently in TR1)	XVR OnScene 10: Workshop: Emergency Response Templates
XVR	TR1	XVR OnScene 10: Workshop: Fire Front - New features (Runs concurrently in Comms Lab)	XVR OnScene 10: Workshop: Interactive Tools
FireWatch	TR11	Roadmap, enhancements to command hrs recording & integrations with pdrPro and learnPro	Open forum & FRS priorities
Prevent + Protect	TR12	Roadmap discussion – extended offline working, new app features & flexible mapping options	Open forum & FRS priorities – incl. upcoming NFCC/legislation changes
learnPro	TR10	Day 1 repeat: Updates, roadmap, 3D e-learning scenarios & AI	learnPro V7 highlights & Q&A
pdrPro	TR9	Day 1 repeat: Updates, roadmap, intro to Ignis & integrations (FireWatch/Ignis)	Deep dive on Apprenticeships, incl. adding learnPro evidence
Redkite	TR5	Day 1 repeat: Launch of Total Training Solution, incl. e-learning & auto updates to training records. Plus TCMS v5, upgrade progress & roadmap	Glasgow Prestwick customer case study with guest speaker Colin McLellan
RiVR	TR2	Part 1: VR content creation workshop using the Video Capture Kits. An intro session for immersive content creation. Get hands on with the tech to upskill your organisation	Part 2: VR content creation workshop - continued. Expand your skills from Part 1 with more advanced, hands-on training using the Video Capture Kits

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Breakout locations · at a glance

ROOM GUIDE · 18–19 NOVEMBER

The Theatre	XVR – Day 1
Comms Lab + TR1	XVR – Day 2
The Theatre + TR2	RiVR – Head to The Theatre for Session 1 only. TR2 for all other sessions
TR5	Redkite
TR9	pdrPro
TR10	learnPro
TR11	FireWatch
TR12	Prevent + Protect

Use pages 5–6 for the full breakout overview by day.