

CONFERENCE AGENDA

GUEST SPEAKERS

Richard McInnes

Station Commander, Learning & E-Development Team Manager, Scottish Fire and Rescue Service

Andy Scott

Learning Content, E-Systems & Performance Manager, Scottish Fire and Rescue Service

Scott Collins

Effective Command Instructor, Burlington Fire Department, Canada

Pierre-Yves Authier

Effective Command Instructor, Ottawa Fire Department, Canada

Pippa Steele

Head of Curriculum Design, The Fire Service College

LEARNPRO GROUP USER CONFERENCE

NOVEMBER 4-5, 2025

Fire Service College, Moreton-in-Marsh, Gloucestershire

This year's Conference will extend beyond single brands to include strategic insights, innovation, and measurable emergency services outcomes. We've got a great guest speaker line-up, product breakouts and workshops, and the latest and greatest new releases to demo.

CONFERENCE THEME

One Mission. One Team. Real Impact.

Expect thought-provoking keynotes, dynamic product experiences, and compelling success stories from emergency service leaders who are driving real-world impact.

Note: Agenda may be subject to last minute changes.

DAY 1 - Tuesday 4 November 2025

11.15	Event Opens Pre-event registration and networking – tea/coffee
12.00	Welcome and Overview of The Innovation Landscape Costi Karayannis, Chief Executive, LearnPro Group
12.15	Strategic Product Vision & Roadmap Hannah Brindle, Chief Product Officer, LearnPro Group
12.30	A Storyboard Journey Through Our Fire & Rescue Product Range Russell Wood, UK Fire & Rescue Market Lead, LearnPro Group
13:00	Buffet Lunch
14:00	Comfort Break
14:10	Driving Innovation in Fire & Rescue with LearnPro Group: Lessons from SFRS's Digital Journey Station Commander Richard McInnes, Learning & E-Development Team Manager, and Andy Scott, Learning Content, E-Systems & Performance Manager, Scottish Fire and Rescue Service
14:35	Incident Command in Canada: Emerging Best Practices Scott Collins, Effective Command Instructor, Burlington Fire Department, and Pierre-Yves Authier, Effective Command Instructor, Ottawa Fire Department
15:00	Tea/Coffee Break



ONE MISSION. ONE TEAM.
REAL IMPACT.

15:15 - Market Hall Expo, Networking & Product Breakouts

- Day 1 Continued -

15:15

On the Market Stalls:



FireWatch – Russell Wood



Prevent + Protect – Scott Lackie



LearnPro – Cameron Alexander



pdrPro – Vicki Aspell / Andy Higgins



Redkite – Chris Thain



XVR – Craig Rayner / Rindert Reitsma

Product Breakout Sessions - 15:15 - 16:30

XVR Session 1:	pdrPro Session 1:	learnPro Session 1:	Redkite Session 1:
<p>A round-up of what's new in 10.2 and what's coming in 10.3.</p> <p>10 min Intro to Expo V2</p> <p>XVR Q&A</p> <p><i>Stephan Hooft, Product Owner, XVR</i></p> <p><i>Max van der Molen, Product Owner, XVR</i></p>	<p>What's new in pdrPro?</p> <p>Appraisals</p> <p>pdrPro Roadmap</p> <p>pdrPro Q&A</p> <p><i>Andy Martin, Product Owner, pdrPro</i></p> <p><i>Chris Powick, Development Manager pdrPro</i></p>	<p>Understanding the impact of version 7</p> <p>What's changing? What's new? What do I need to do to prepare?</p> <p>10 min Intro to Expo V2</p> <p>learnPro Q&A</p> <p><i>Tom Kirkman, Product Owner, learnPro</i></p> <p><i>Craig Douglas, Systems Manager learnPro</i></p>	<p>Introducing Redkite V 7.0 (Tracker and EMS)</p> <p>What's changing? What's new?</p> <p>Planning for upgrade – how will this work?</p> <p>RedKite Q&A</p> <p><i>Mat Arber, Product Owner, Redkite</i></p>

16:30

Comfort Break

Re-join main group/comfort break

16.40

Responders of the Future: Transforming Learning for Emergency Services

Pippa Steele, Head of Curriculum Design, The Fire Service College

17.00

Day 1 Closing Speech and Evening Agenda

Costi Karayannis, Chief Executive, LearnPro Group

17.15

Free Time

18:45

Pre-dinner Drinks Reception

19:30

3-Course Dinner

21:00

After-dinner Drinks and Socialising

DAY 2 - LearnPro Group Product Deep Dives Day

08.45	Registration Tea/coffee				
09.00	Welcome and Overview Costi Karayannis, Chief Executive, LearnPro Group				
	Product Breakout Sessions - Start at 09.15				
	XVR		pdrPro	learnPro	Redkite
	Session 2A 09.15 - 11.00	Session 2B 09.15 - 11.00	Session 2* 09.15-10.30	Session 2* 09.15-10.30	Session 2* 09.15-10.00
	Part 1: Hands-on workshop/ experience with the new developments in XVR 10, including Fire Front. Part 2: Triggers, events, task logic and the differences between scenario development and implementation. <i>Léon van der Zwaluw, Senior Consultant</i>	Part 1: Hands-on workshop/ experience with the new developments in XVR 10, including Fire Front. Part 2: New emission zones and the use of custom 3D objects to tailor existing XVR environments. <i>Harold Mugie, Senior Consultant</i>	What's new in pdrPro? Appraisals, pdrPro Roadmap, pdrPro Q&A <i>Andy Martin, Product Owner,</i> <i>Chris Powick, Development Manager</i> <i>Andy Higgins, Product Owner</i> <i>Vicki Aspell, Training and Project Lead, Implementation</i>	Understanding the impact of version 7 What's changing? What's new? What do I need to do to prepare? 10 min Intro to Expo V2 LearnPro Q&A <i>Tom Kirkman, Product Owner</i> <i>Craig Douglas, Systems Manager</i> <i>Cameron Alexander, learnPro Architect</i>	Introducing Redkite V 7.0 (Tracker and EMS) What's changing? What's new? Planning for upgrade – how will this work? RedKite Q&A <i>Mat Arber, Product Owner</i> <i>Chris Thain, UK Business Development Manager</i>
	*Repeat of day 1 session content				
09:30	Specialist Risk Management for Fire (Prevent + Protect), Russell Wood, UK Fire & Rescue Market Lead and Scott Lackie, Solutions Specialist, LearnPro Group				
10.00	Standalone and Integrated Approaches to Asset Management (Redkite, FireWatch), Mat Arber, Redkite, and Russell Wood, UK Fire & Rescue Market Lead, and Scott Lackie, Solutions Specialist, LearnPro Group				
10.30	The Benefits of Integrated ERP for a Complete Live Picture of your Service (FireWatch), Russell Wood, UK Fire & Rescue Market Lead, and Scott Lackie, Solutions Specialist, LearnPro Group				
11.00	Tea/Coffee Break All attendees rejoin the main group				
11.15	Expo 2 - The Power of Self-Led Immersive VR with Assessment and Tracking Stephan Hooft and Max van der Molen, XVR, and Tom Kirkman, learnPro				
11:45-12:00	Closing Speech Costi Karayannis, Chief Executive, LearnPro Group				